

MINNESOTA DTV TRANSITION RESOURCES (Current as of 2/5/09)

GENERAL INFORMATION

- **NTIA Converter Box Coupon Program:**
 - Ordering Coupons:
 - Online: www.dtv2009.gov, or
 - Call: 1-888-DTV-2009 (1-888-388-2009), or for TTY in English 1-877-302-2634, or TTY in Spanish 1-866-495-1161
 - Download a form to mail or fax in:
 - Standard form:
https://www.dtv2009.gov/docs/Coupon_Program_App_en.pdf
 - Nursing home resident application form:
https://www.dtv2009.gov/docs/NursingHomeCouponApplication_en.pdf
 - Checking the Status of a Coupon Order:
 - Online: <https://www.dtv2009.gov/CheckStatus.aspx>
 - Purchasing a Converter Box:
 - Major national retailers are participating in the program, including Best Buy, Kmart, Wal-Mart, Circuit City, Target, RadioShack, and Sears.
 - A list of participating stores in the area, in addition to online stores and telephone order stores, arrives in the mail with each coupon order. Or,
 - Search for stores online at: <https://www.dtv2009.gov/VendorSearch.aspx>
- **Federal Communications Commission DTV Resources:**
 - Consumer Information About the Transition, Including Technical Questions:
 - Online: www.dtv.gov (Also available in Spanish)
 - Call: 1-888-CALL-FCC (1-888-225-5322), or for TTY, 1-888-TELL-FCC (1-888-835-5322); Spanish available.
 - Publications and Video/Audio PSAs:
 - Online: <http://www.dtv.gov/publications.html>
 - Many publications are available in more than twenty-five languages.
 - To Request a Speaker for an Event or a Training Session on the Transition:
 - Online: <http://www.dtv.gov/speaker.html>, or
 - Call Katrina Kleinwachter (FCC) at 202-418-2179 or Deborah Broderson (FCC) at 202-418-0652
 - Website Banners and Countdown Clocks for Your Website:
 - Online: <http://www.dtv.gov/outreach.html>
- **Minnesota Broadcaster's Association**
 - Online: <http://www.minnesotabroadcasters.com/>
 - Call: 612-926-8123
- **Local Broadcast Stations**
 - For Questions about Broadcast Service from an Individual Station:
 - You may wish to contact your local broadcast station directly if you have station-specific questions, i.e. about a change in service.

MINNESOTA-SPECIFIC CONSUMER RESOURCES

- **Volunteers of America, Minnesota, Providing Converter Box Installation Assistance for Seniors in the Twin Cities Area**
 - To Request In-Home Converter Box Installation Assistance:
 - Call 612-331-4063 and ask for the DTV hotline; it will go into voicemail. VOA is presently able to call people back within 24 hours.
- **AARP, Awarded FCC Grant to Assist Senior Citizens Across the Entire United States with the DTV Transition**
 - Assistance Provided:
 - The organization will train its existing help center staff to answer questions, provide information and telephone-based technical help to seniors who need assistance with setting up their converter boxes and antennas.
 - Call their DTV Hotline at 1-877-698-8068 from 8:00 am-10:00 pm EST through March 31, 2009.
- **Metropolitan Area Agency on Aging**
 - Assistance Provided:
 - DTV advice and referrals for in-home installations for senior citizens in the seven-county Metro area (Carver, Hennepin, Washington, Scott, Anoka, Ramsey, and Dakota Counties)
 - Call their Senior LinkAge Line at 1-800-333-2433 on weekdays from 8:00 am-4:30 pm CST, or leave a message after hours.
- **Communication Service for the Deaf (CSD), Awarded FCC Grant to Assist Deaf and Hard of Hearing Americans**
 - Assistance Provided:
 - This organization will provide assistance on how to obtain and install DTV converter boxes and make use of DTV closed captioning services. The organization will create a national telephone/TTY help center for deaf/hard of hearing consumers. Contact information forthcoming.
- **Main Street Project Assistance Center**
 - Assistance Provided Primarily to the Latino Community Across Minnesota:
 - 2104 Stevens Avenue South
Minneapolis, MN 55405
(612) 879-7578
 - Mail: P.O. Box 80066, Minneapolis, MN 55408
 - Online: www.mainstreetproject.org (Click on the DTV button on lower right hand side)
- **Lao Assistance Center**
 - Assistance to the Lao and Hmong Communities:
 - 503 Irving Avenue North, Suite 100A
Minneapolis, MN 55405
(612) 374-4967
 - Call: 612-374-4967
 - Online: www.laocenter.org
- **Leadership Conference on Civil Rights Education Fund**
 - Website:
 - <http://www.civilrights.org/dtv/>

- **4H of Minnesota DTV Teams, Conducting Outreach in 32 Counties in Minnesota:**
 - General Information:
 - Online: <http://www.fourh.umn.edu/DTV-team/>, or
 - Call: 1-800-HHH-H238
 - Program Coordinator: Tyler Ahnemann, (612) 624-7999 or ahnem001@umn.edu
 - Find a DTV Team in Your Area:
 - <http://www.fourh.umn.edu/DTV-team/regionalDTV-teamhelp.asp>

TELEVISION RECYCLING

- **Television Recycling Information**
 - Environmental Protection Agency
 - Online: Links to local recycling resources:
<http://www.epa.gov/epawaste/consERVE/materials/eycling/index.htm>
 - Minnesota Pollution Control Agency
 - Online: List of Sites to Recycle Old Televisions, by County:
www.pca.state.mn.us/ewaste
 - Call: Call your county and ask about household hazardous waste collection.
 - Earth 911 Recycling
 - Online: Search for Sites to Recycle Old Televisions, Search by Zip Code:
<http://earth911.com/electronics/>
 - E-Cycling Central
 - Online: List of electronics recyclers organized by state:
<http://www.eiae.org/>
 - Rethink Recycling: For Residents of Anoka, Carver, Dakota, Hennepin, Ramsey and Washington counties:
 - Online: <http://www.rethinkrecycling.com/residents/throw-buy/materials-name/electronics-tvs-computers>
 - Call: 651-222-7227